

IMPORTANT INSTRUCTIONS FOR VISITORS

GUIDED TOUR TIMES

The guided tour starts at the exact time indicated on your voucher and departs from the entrance to Neptune's Cave, which is located at sea level. In order to ensure a safe visit, we ask you to be punctual.

It is necessary to arrive at the square in front of the overland entrance to Neptune's Cave at Capo Caccia **no later than 40 minutes before the start of the tour** in order to accommodate the time necessary to descend the steps and for check-in.

YOU MUST SHOW YOUR VOUCHERS AT THE TICKET OFFICE TO VALIDATE YOUR SITE ENTRANCE TICKET AND YOUR RESERVATION.

THE ENTRANCE TICKET IS NOT A RESERVATION.

IMPORTANT

WEATHER AND SEA CONDITIONS

We would like to remind you that for safety reasons, **IN THE EVENT OF ADVERSE WEATHER AND SEA CONDITIONS, THE CAVE MAY BE CLOSED.** In the event of bad weather or particularly windy conditions, we advise you to check that the site is open before your arrival, either by land or sea, by calling the Cave on +39 345 7418361, the tourist information office on +39 079 979054 (key sequence 1-1-1) or by following the updates available on the Cave's official [Facebook](#) and [Instagram](#) pages.

Whenever feasible, depending on operating times of the ticket office, we will contact you via the email provided when signing up to inform you of any forced closure and invite you to proceed with a new booking.

CANCELLING A BOOKING

If you wish to cancel or change your booking, you can do so yourself from your private area at www.algheroexperience.it. **To change the date or time of your visit to the Grotto**, you will have to cancel your reservation and make a new one by checking the availability of places on the calendar.

Check out Neptune's Cave's [official website](#) for more information and to discover the history and interesting facts of the underground world that opens up from the sea to the heart of Capo Caccia.

CAVE ENTRANCE TICKET

Buy your ticket for access to Neptune's Grotto by choosing from these 3 possibilities:

1. **ALGHERO TICKET** to access Neptune's Grotto and the city's main attractions with a single ticket. Purchase Alghero Ticket (€25 - valid for one adult) or Alghero Ticket Family (€50 - valid for 2 adults and 3 young people up to 17 years of age) at www.algheroexperience.it to avoid queues, or buy it directly from the Neptune's Cave ticket office in Capo Caccia square. If you purchase Alghero Ticket online, you will need to validate your voucher at the Grotta di Nettuno ticket office in Capo Caccia;
2. **Purchase the Neptune's Cave entry-only ticket online** at www.algheroexperience.it to avoid queues. You will need to validate your voucher at the Grotta di Nettuno ticket office in Capo Caccia;
3. Purchase the **physical ticket** at the Neptune's Cave ticket office in Capo Caccia. You can pay by card or cash.

If you wish to visit only Neptune's Cave, the rates available are as follows:

- **Full price** € 14,00
- **Reduced price** € 10,00 (over 65s, residents of Alghero, children from 7 to 14 years old, groups of minimum 25 people)
- **School groups** € 8,00 (nursery, primary and secondary schools -minimum 15 pupils)
- **Free admission** (people with a disability + 1 accompanying person, children under 7, teachers accompanying school groups, tour guides accompanying groups, University professor and academic researchers).

We would like to remind you that THE ENTRANCE TICKET IS NOT A RESERVATION. In order to guarantee your entry to Neptune's Cave, book your visit at www.algheroexperience.it.

HOW TO REACH NEPTUNE'S CAVE BY LAND

By car: the Cave is approximately 24 km (about 30 minutes) from the centre of Alghero. Head towards Fertilia along the panoramic Strada Statale SS127bis and then take Strada Provinciale 55, from which you will reach the furthest point of the Capo Caccia promontory where the entrance to the *Scala del Cabirol* is located.

By public transport: A daily ARST bus departs from the main terminal in Via Catalogna in Alghero. The journey time is approximately 50 minutes. For timetables and more information, consult the [ARST](http://www.arst.it) website.

You can also book the trip with the private bus line Cattogno Viaggi. For further information [click here](#).

Once you arrive at Capo Caccia, you can access Neptune's Grotto by descending the *Scala del Cabirol*, a flight of steps that stretches for 400 metres and consists of 654 steps carved into the sheer cliff, reaching a height of 119 metres.



For further information please contact the Tourist Information Office +39 079979054 (sequence 1-1-1) or email infotourist@alghero-turismo.it

ADVICE FOR VISITORS

Entry via the steps is safe for people in good health, but is not recommended for people with heart or respiratory conditions. The duration of the descent is subjective, as it depends on age and the individual's physical condition. On average, 15-20 minutes should be allowed for descending and at least as long for ascending. Comfortable shoes are recommended and care should be taken along the way.

In order to ensure safe ascent and descent times, please wait for instructions from our operators before taking the steps.

INSIDE NEPTUNE'S CAVE

The visit to the Cave lasts approximately 30 minutes.

Pets are allowed, provided they are on a leash and muzzled.