

IMPORTANT INFORMATION FOR VISITORS TO NEPTUNE'S CAVE

Is the Cave always accessible?

No. Access always depends on weather and sea conditions: bad weather or strong winds may result in closure, even at the last minute. Updates are available at www.algheroexperience.it, on the official social media channels, or by calling +39 345 741 8361 - Capo Caccia ticket office. In the event of forced closure of an already booked visit, visitors may reschedule free of charge or request a refund by writing to rimborsi@fondazionealghero.it.

Is it accessible to people with disabilities?

It is not accessible to people with motor disabilities or wheelchair users.

How can I get there by land?

All year round, via the Escala del Cabirol - 654 steps, 119 m elevation difference - from the Capo Caccia square. Booking is mandatory and must be checked on the booking calendar.

FROM JUNE 22ND, 2026 to October: parking is available at Casa Gioiosa, with shuttle service. Visitors must arrive one hour before the visit time indicated on the voucher.

The shuttle cost is not included in the Cave entrance ticket.

From November to JUNE 21ST, 2026: visitors must go directly to the Capo Caccia square, at least 40 minutes before the visit time indicated on the voucher.

Late arrivals will lose their booking.

As an alternative to travelling by car: [ARST bus line 9321 from Alghero](#), available all year round, or the [Beach Bus](#), available from May to September.

How can I get there by sea?

From April to November, by private boat services departing from the Port of Alghero. No booking is required, but the Cave entrance ticket must be purchased before boarding.

The Cave entrance ticket is not included in the boat fare.

Boat companies: [Navisarda](#) and [Frecce delle Grotte](#).

How much does the ticket cost?

Full price: €18.00

Reduced ticket: €10.00 | young people aged 6 to 17; residents of Alghero; university students up to and including 26 years of age with a student card or enrolment certificate for the current academic year; school groups - minimum 15 students, price per person; residents of Sardinia - valid from 1 November to 31 March, or until Easter week if earlier.

Groups: €12.00 | price per person, for groups of at least 25 people with booking.

Free admission | people with disabilities; companions of non-self-sufficient people with disabilities; children under 6 years of age; teachers accompanying school groups of at least 15 students; licensed tourist guides, upon presentation of their guide card; from the third minor up to 17 years of age.

What is the Alghero Ticket?

A single ticket that includes access to Neptune's Cave and the main points of interest in the city:

Single ticket: €35;

Family ticket: €70 - 2 adults + 3 young people; from October to March: 2 adults + 3 young people + 2 over 65.

Where can tickets be purchased?

Online at www.algheroexperience.it, or at the physical ticket offices:

- **from June to October**, at the Casa Gioiosa and Port of Alghero ticket offices;
- **from November to May**, at the Capo Caccia ticket office.

For visits by land, booking a time slot remains mandatory even when the ticket is purchased at the ticket office.

How does the visit take place?

Duration: 30 minutes, with guide - Italian/English; other languages available on request for groups.

Departures: every hour on the hour.

Animals are allowed - leash + muzzle required.

Toilets: NOT available inside the site. Toilets are available ONLY in the Capo Caccia square.

Appropriate clothing is required - PLEASE AVOID swimwear or going shirtless.

Strictly forbidden: touching the formations; consuming food and drinks, except water; smoking.

Is an audio guide available?

Yes. It is free of charge and available in 9 languages: Italian, English, French, German, Spanish, Polish, Catalan, Albanian and Portuguese. It can be activated by scanning the QR Codes along the route with your own smartphone. It includes 7 listening points: 6 stations inside the Cave and 1 dedicated to the Escala del Cabirol. Personal earphones or headphones are required in order not to disturb other visitors.



SAFETY: please read carefully before your visit

Walking along the Escala del Cabirol and visiting the inside of the Cave involve risks that require attention.

- **Condition of the steps:** the staircase is carved into the rock and has uneven sections; the risk of tripping is high.
- **Risk of falling material:** due to its position overlooking the cliff, there is a risk of fragments falling from above.
- **Physical condition:** access is recommended only for people in good health. It is not recommended for people with heart or respiratory problems because of the significant elevation difference — 119 metres.
- **Footwear requirement:** suitable shoes for the descent are mandatory — comfortable shoes with good grip. Access may be denied to visitors wearing unsuitable footwear such as flip-flops.
- **Heat management:** walking along the Escala del Cabirol during the hottest hours of summer is not recommended. Inside the Cave, the temperature is constant throughout the year and ranges between 18 and 20 degrees Celsius.

Common Risks Inside the Cave

Visitors arriving on foot face the same environmental risks as those arriving by sea:

- **Humid karst environment:** the high level of humidity makes the walking surface constantly slippery.
- **Risk of tripping and falling:** the natural shape of the ground includes several uneven areas.
- **Low ceilings:** in several points the ceiling is very low, with a real risk of hitting one's head.

Maximum caution is recommended throughout the entire route. Visitors must pay attention to the signs and follow the instructions given by staff.

Contacts

Capo Caccia ticket office: grottadinettuno@fondazionealghero.it | +39 345 741 8361

Port of Alghero ticket office — service active from June to October:
biglietteria@fondazionealghero.it | +39 348 893 2216