

IMPORTANT INFORMATION FOR VISITORS TO NEPTUNE'S CAVE

Weather and Sea Conditions

Access to the Cave is always subject to weather and sea conditions. Bad weather or strong winds may force the closure of the natural site, even at the last minute.

Check updates at:

- www.algheroexperience.it
- Official social media of Neptune's Cave
- Tel. +39 345 7418361 (Capo Caccia Ticket Office)
- Tel. +39 079 979054 (Tourist Info, keys 1-1-1)

If you have booked a visit online, we will notify you (within the operational limits of the ticket office) via the email address provided during registration on www.algheroexperience.it.

In case of forced closure of the Cave, you may reschedule your visit for free or request a refund for the individual Neptune's Cave admission ticket (rimborsi@fondazionealghero.it).

Accessibility

- Accessible: hearing, visual, cognitive disabilities
- Not accessible for people with partial or total mobility impairments, or those using wheelchairs

How to Reach the Cave BY LAND **[accessible year-round with favorable weather]**

- Access from Piazzale Capo Caccia, SP 55, via the Escala del Cabirol: 654 steps along the cliff (400 m, 119 m elevation gain)

Piazzale Capo Caccia coordinates, final stretch of SP55: [40.563307, 8.163348](#)

- Not recommended for people with heart or respiratory conditions.
- Wear comfortable shoes.
- Sunscreen and a hat are suggested for afternoon visits on the Escala del Cabiroi
- **Reservation required for a visit slot – check availability on the [booking calendar](#)**

⚠ You must arrive at Capo Caccia at least 40 minutes before your reserved visit time to ensure safe access via the staircase.

Piazzale Capo Caccia can be reached:

By bike

By bus:

- ARST 9321 (year-round, from Via Catalogna, Alghero – 50 min) - Timetable available here [Line 9321 - ALGHERO - PORTO CONTE - CAPO CACCIA](#)
- Beach Bus (seasonal) - Timetable and fares here [Beach Bus](#)

Shuttle (seasonal – to be defined)

How to reach the Cave



BY SEA

[[available from April to November with favorable weather]]

- Boats departing from the Harbour of Alghero, Banchina Dogana (private services)
- Coordinates of Alghero Harbour, Banchina Dogana: 40.560106, 8.313841
- **Boat ticket does NOT include cave admission**
- **You must purchase the cave admission ticket in advance before boarding**

BOAT TIMETABLE / CAVE ENTRY

Departures every day

Boat departure	Cave entry
10 AM	11 AM
10.45 AM	12 PM
11 AM	12 PM
11.45 AM	1 PM

12 PM	1 PM
1.45 PM	3 PM
2 PM	3 PM
2.45 PM	4 PM
3 PM	4 PM
4 PM	5 PM

Contact info for companies:

- Navisarda - from the Harbour of Alghero: +39 320 741 2400 / +39 079 950603
- info@navisarda.it
- Navisarda - from Cala Dragunara (groups only, reservation required): +39 348 891 3274 -
- Frecce delle Grotte - from the Harbour of Alghero: +39 331 722 9999 / +39 368 353 6824 -
- info@grottedinettuno.it

Tickets

Single ticket Neptune's Cave:

Full-price: €18

Reduced price € 10 | children from 6 to 17 years old; Alghero's community residents; University students up to 26 years old with a valid student ID or certificate of enrollment for the current academic year; school groups (min. 15 students, per person); Sardinia's community residents (valid from November 1 to March 31 – or until the week of Easter if earlier)

Family Grotta: €56 (2 adults + 3 or more minors up to 17 years old)

Groups € 12 | per person, pre-booked Groups of minimum 25 people

Free admission | people with a disability; caretakers of not self-sufficient people; children under 6; teachers accompanying school groups (min 15 students); Licensed tour guides; Free admission from the third minor up to 17 years old

Alghero Ticket

The Single Admission Pass to access the Neptune's Cave and the town main points of interest. Select the ticket that's best for you:

- ALGHERO TICKET – valid for 1 adult: € 35
- ALGHERO FAMILY TICKET – valid for 2 adults and 3 young people aged up to 17yrs || October 1 – March 31 (or until Easter if before March 31), valid for 2 adults, 2 seniors (65+), and 3 youths (up to 17 years old): € 70

Where to buy:

- Online at www.algheroexperience.it
- Ticket offices at Neptune's Cave in Capo Caccia and at the Harbour of Alghero (Banchina Dogana)

Note: for visits by LAND, booking a time slot is mandatory - check the availability in the [booking calendar](#).

Visit Info

- Duration: 30 min, with guide (ITA/ENG – other languages available on request for groups) - Departures: every full hour
- Animals allowed (leash + muzzle required)
- No toilets inside the Cave. Available ONLY at Piazzale Capo Caccia
- It is required to wear appropriate clothing (avoid swimsuit or shirtless)
- **Strictly prohibited:** food, beverages (except water), touching formations, smoking

Safety

Risks on the Stairway (Escala del Cabirol)

The descent from Capo Caccia viewpoint takes place along a cliff via 654 steps.

- **Condition of the steps:** the staircase is carved into the rock and includes uneven sections; the risk of tripping is high.
- **Falling debris:** due to its position, there is a risk of rocks or debris falling from above.
- **Physical condition:** access is recommended only for people in good health. It is not advised for those with heart or respiratory conditions due to the significant elevation change (119 meters).
- **Footwear requirement:** appropriate footwear is mandatory (comfortable shoes with good grip). Access may be denied to visitors wearing unsuitable footwear such as flip-flops.
- **Heat management:** it is not recommended to use the Escala del Cabirol during the hottest hours of the summer. Inside the cave, the temperature remains constant year-round, ranging between 18°C and 20°C.

Common Risks Inside the Cave

Visitors arriving on foot face the same environmental risks as those arriving by sea:

- **Humid karst environment:** high humidity makes walking surfaces constantly slippery.
- **Risk of tripping and falling:** the natural terrain is uneven in several areas.
- **Low ceilings:** in various sections, the ceiling is very low, with a real risk of hitting your head.

i Contacts

Neptune's Cave Ticket Office | Capo Caccia – grottadinettuno@fondazionealghero.it | +39
345 741 83 61

Neptune's Cave Ticket Office | Harbour of Alghero – biglietteria@fondazionealghero.it | +39
348 893 22 16